

Trusting Blackboard Certificates

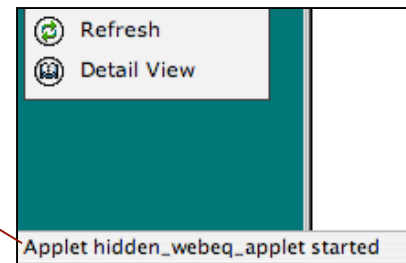
You must trust the blackboard certificates that appear when trying to use certain features of Blackboard in order for the features to function properly. For example: You will see a certificate similar to the following when using the discussion board features in blackboard:



If you don't trust the certificate you will still be able to create or reply to a discussion thread but you will not be able to type anything in the provided text box. Note: You can still click the submit button to publish but your post will be blank.

Error Messages

You will notice an error message on the status bar at the bottom left of your screen similar to the following when you have not accepted or trusted a certificate in Blackboard.



Resolution

If you find that certain features are not working in Blackboard, chances are you have not trusted a certificate. You will need to save any files you have been working on and restart your computer. When you log back into blackboard and encounter a feature that requires a certificate you will be asked if you want to trust the certificate. Click **Trust**. If you are still having problems contact kmensor@mcdaniel.edu or skerby@mcdaniel.edu.